

INTEGRITY EXPECTATIONS

Dear Supplier,

ARAUCO carries out its operations and conducts its business with integrity, in full compliance with ethical standards and current legislation that regulate its operations. Similarly, ARAUCO expects its suppliers and service providers to share and adopt the same standards of ethics, integrity and compliance. Consequently, ARAUCO expects all suppliers, their employees, agents and subcontractors to be informed of and comply with these integrity expectations.

We invite you to share these integrity expectations with your own employees, suppliers and other third parties that may, directly or indirectly, provide goods or services to ARAUCO.

Notwithstanding the provisions of our Code of Ethics, we expect you to meet the following expectations:

OCCUPATIONAL HEALTH AND SAFETY



- Safety is our first priority, and we expect our suppliers to consider it as well.
- Adequately train your workers to comply fully and in a timely manner with each of the corresponding protocols and procedures.
- ARAUCO is convinced that people are the most important part of any company and, consequently, their health and safety is fundamental.

COMPLIANCE TO LAWS



- Comply with all laws, rules and regulations applicable to your activity or business.

ANTI-CORRUPTION AND CRIME PREVENTION



- Reject, and establish controls to prevent, any conduct associated with corruption, whether towards public officials or between private individuals.

PROTECTION OF CONFIDENTIAL INFORMATION AND PERSONAL DATA



- Protect and establish mechanisms to safeguard ARAUCO's confidential information. Suppliers who have been provided access to confidential information are prohibited from sharing this information without ARAUCO's prior written consent.
- Likewise, if as a result of the business relationship you have had access to personal data of our employees or customers, you must ensure their protection in accordance with the legislation in force.



Compliance

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RESPECTFUL WORK ENVIRONMENT



- Promote a work environment that respects the dignity and rights of its workers.
- ARAUCO rejects discriminatory conduct based on race, religion, gender or sexual orientation, age, nationality, descent, marital status, disability, etc.

FREE COMPETITION



- ARAUCO promotes and respects free competition, not only to comply with current legislation, but also as a healthy business practice and a fundamental value that governs all areas of its economic activities.
- It is forbidden to reach agreements or exchange sensitive information with competitors in contravention of the rules and principles governing free competition. Likewise, it is forbidden to execute practices or strategies that may be considered as abuse of a dominant position in the market.

ENVIRONMENTAL PROTECTION



- Carry out activities with environmental protection in mind, considering in its operations the environmental aspects of the areas in which it operates, minimizing possible impacts and always complying with the applicable legislation.

COMPLAINTS CHANNEL



If you become aware of any conduct that may be contrary to the law and ethics, you can report it through the Complaints Channel provided by ARAUCO at <https://na.arauco.com/>



Compliance

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