

# Maintenance and Care

tactil  
collection

## Description

TACTIL, is a high-performance super-matte and anti-fingerprint decorative surface with protection against UV, scratches, moisture, and impact.

TACTIL solid color surfaces are created by combining industry-leading technologies with acrylate chemistry and a polyurethane system that is thermally fused onto particleboard and MDF panels in a single press cycle using a short cycle press.

TACTIL is designed to provide a luxuriously smooth feel while providing great performance for a variety of indoor applications.

## Recommended Care and Maintenance

The following maintenance, cleaning and care recommendations refer to surfaces. TACTIL surfaces do not require any special care due to the application of state-of-the-art technology utilizing acrylate chemistry and a polyurethane system.

The anti-fingerprint properties of TACTIL provide great performance protection against naturally occurring substances commonly found on the surface of the skin. This performance is provided when no foreign substances have been applied to the surface of the material (e.g. furniture polishes, waxes, plasticizers, acids, harsh chemicals etc.). The use of abrasive cleaning agents, ammonia or those containing wax is not recommended. These cleaning products may modify the surface of the material leaving a residue on the surface.

TACTIL provides a unique feel and appearance that requires adequate maintenance and cleaning to preserve and maintain the beauty of the surface. Any foreign substances should be removed as soon as possible following the prescribed methods.

Gentle agents such as soap and water should be used. In particular, cleaning agents and cleaning tools must not contain any abrasives. The frequency of cleaning and duration must be adapted to the type and amount of stain. It is recommended to always start with the mildest cleaning method and shortest amount of application time to obtain a clean surface.

For TACTIL surfaces, clean with damp cloth and dry immediately.

Wipe dry with a clean cloth or towel.

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### Basic Cleaning

Prompt removal of any foreign substances will help preserve the look and performance of TACTIL. Cleaning may be required depending on the type and degree of soiling. While the first recommendation is to use warm water for cleaning, some commercially available grease or power cleaners have also proven effective. The following is a recommended cleaning procedure.

### Recommended Cleaning Procedure

1. Remove any excess spills or substances with a non-abrasive absorbing material
2. Start with warm water along with a clean cloth for most soiled surfaces
3. If required, combine warm water with a standard liquid dish detergent and repeat the process
4. Other cleaning solutions can be used after testing them in an inconspicuous location
5. For stubborn soils, gently use a foam eraser (such as Mr. Clean® Eraser) to remove smudges or soils
6. If needed, repeat cleaning steps
7. Follow the cleaning steps by rinsing with water and drying the surface with a dry clean cloth to remove any residual residue

### Cleaning Notes:

- Do not leave any cleaning agents on the surface for more than 5 minutes
- Only use non-abrasive cloth or paper
- Dry the surfaces to avoid any water/cleaner residue
- Follow the manufacturer's instructions for all cleaning agents
- Substances containing solvents should only be used in diluted form
- Avoid using products containing ammonia, harsh chemicals or strong acids
- Streaks are usually caused by cleaning with organic solvents; dry the surface to prevent this effect

### Common Household Uses

Soiling and spilled substances such as coffee, tea and wine, etc., should be cleaned up immediately. For daily use, the following instructions should be observed:

- TACTIL should not be used as cutting surfaces. Cuts from sharp objects can result in permanent marks even on resistant surfaces. A chopping board is always recommended.
- Avoid putting hot items such as pots and pans directly on the surface, this could affect the gloss level and may change or damage the surface depending on the heat intensity. Always use heat protection.
- Spilled liquids should always be cleaned up immediately, with attention to the detailed areas around cut-outs and joints.

Cleaning procedures were evaluated by third party independent testing.

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